

Statewide Internet Portal Authority



www.colorado.gov/sipa

**Who is SIPA and what is the
New World of
eGovernment Services?**

About SIPA

- Established to assist state and local governments in Colorado with their web-based technology needs.
- Self-funded and receives no direct government funding.
- Saves Colorado Governments more than \$6.5 million annually.

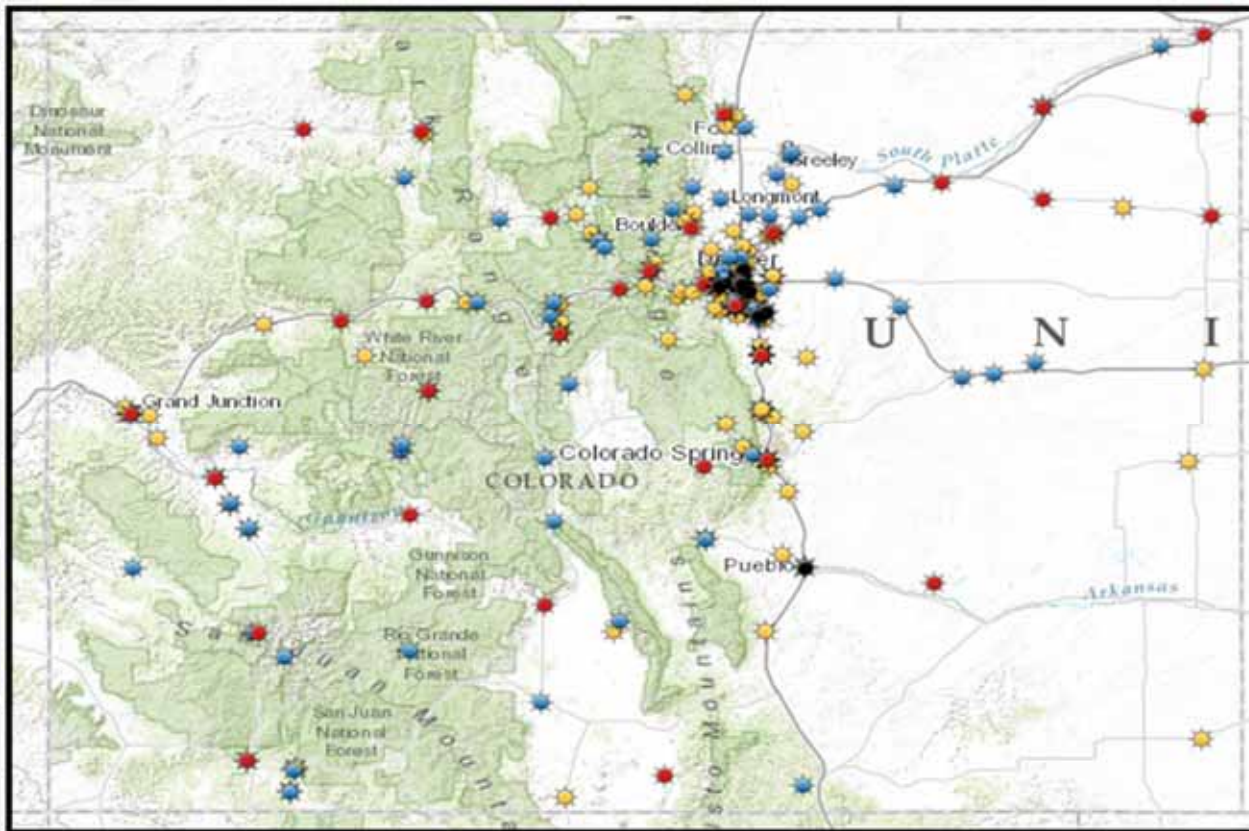


SIPA Mission

Provide efficient and effective services for citizens through the use of modern business practices and innovative technology solutions.



Current SIPA Customers



State Agencies



Counties



Municipalities



Other Special Districts



How To Work With SIPA...

It's Simple

- **EGE Agreement**

A standard agreement that lays the foundation for SIPA and your entity to work together.

- **Service Request Form**

This must be completed to understand what service you would like and the resources you have for this project.

- **Where's the RFP? - You don't need one**

SIPA has Master Services Agreements with vendors in the private sector. We act as a procurement vehicle for state and local governments. ***SIPA Makes it Simple!***



SIPA Services

- Websites
- Payment Processing
- Event Registration
- Salesforce.com
- GTRI - IP Telephony
- FirstNet Learning
- Google Apps for Gov, Work or Unlimited & Vault
- DocuSign
- Lexmark Software
- Verizon
- Micro-Grants



Free Websites

- Currently host more than 250 websites.
- 2.5 million visitors come to Colorado.gov each year.
- Launched a new platform called Pacific Fall of 2013.
- Websites are completely free.
- Customer maintains control and content on their website.
- Support desk available for assistance.





Judicial Branch Colorado Judicial Learning Center



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Start Planning!

Click [here](#) for lesson plans and other educational materials.

Welcome to the Colorado Judicial Learning Center

The Learning Center is a 4,000-square-foot museum-style space that is full of interactive, fun, and informative exhibits. Open Monday-Friday from 9:00am-5:00pm, walk-in visitors are always welcome. Pre-scheduled guided visits are available for groups of 15 or more. Admission to the Learning Center is always free.

We look forward to seeing you soon!

Our Building



Ralph L. Carr Colorado Judicial Center

The Ralph L. Carr Colorado Judicial Center is the home of the Colorado Supreme Court, the Colorado Court of Appeals and a number of other judicial and legal agencies. Named in honor of Colorado's 19th governor, the Judicial Center serves as an accessible, welcoming and educational meeting place for the people of Colorado.

The Judicial Center is open Monday-Friday from 9:00am-5:00pm (excluding holidays).

Our Library



Colorado Supreme Court Library

The Colorado Supreme Court Library is located on the first floor of the Ralph L. Carr Colorado Judicial Center. The library is open Monday through Friday from 9:00am to 5:00pm (excluding holidays). Professional law librarians are available to assist members of the public, the bench, and the bar with their legal research and reference needs.

The library also manages a number of education and outreach programs, including

Our Friends



Colorado State Capitol

Elberg cannot be presumed without a general knowledge among the people, who have a right... and a duty to know.

-John Adams (1742)

Education remains to be the cornerstone of democracy. The Learning Center depends on the efforts of many individuals and organizations to achieve its educational goals. Our community



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The Learning Center - Exhibits

Exhibits

The Learning Center is an interactive educational space that is meant to be experienced. Encompassing all learning styles, visitors to the Learning Center can observe, hear, read, and touch their way through the history and application of the rule of law in our country and state.

The rule of law is all around us. Explore the exhibit descriptions below, or better yet, visit the Learning Center today!



Intro Film

This fast-paced, fun-filled introductory film uses pop culture movie clips, animation, 3D graphics and a savvy narrator to show Jack, a teenage girl, the difference between the Rule of Man and the Rule of Law. Put another way, what would society look like without an impartial Judiciary? Duration: Five minutes.



Assembling the Rule of Law

The goal of this artistic three-level game is for the visitor to visualize and increase their understanding of the Rule of Law by connecting the correct principles together, forming the four Pillars of the Rule of Law. Players match descriptive images to color-coded columns, or discard unwise legal statements. Duration: Three to ten minutes.



Our Constitution

An animated wall continues the experience of Assembling the Rule of Law. It shows how key ideas and concepts behind the Rule of Law were incorporated into the Constitution. Large headings announce key concepts, which are joined by words found in the Constitution. A third layer of language appears below the original language to help explain the meaning of the Constitution. Duration: Seven minutes.

Hear from a Judge

In this exhibit, the visitor listens to the personal stories of Colorado judges. Visitors can choose from twelve different justices and judges from a variety of locations around the state. Each judge tells a unique story broken into smaller topics. Generally, the interactive covers four themes: Community and Challenges, Soaring a Judge, The Rule of Law, and Children and Education. Duration: Two to three minutes per video (12 videos total).

Our Colorado Map

Visitors learn key information about Colorado court districts by exploring an interactive map of Colorado on a simple and intuitive touch screen interface. The map of Colorado is divided into the following jurisdictions: Counties, Districts, Water Divisions, and Tribal Lands. Duration: Two to five minutes per county (64 counties total).

Path of Revolution

Visitors learn how a variety of case types travel through the court system. Each case allows the visitor to drag a case icon forward along a path that leads up through the court system. At each stop on the path, the sculpture of the corresponding court lights up and written and spoken narrative explains the function of that court within the context of the selected case. Duration: Two minutes per case (nine cases total).

Payment Processing



- Two ways for entities to provide online and over the counter payment processing.
 - Payport
 - Payment Integration
- Payment Card Industry (PCI) Compliant.
 - **Level Three**
- Accepts Credit Cards, Debit Cards,
- and eChecks.
- Who is the Merchant of Record?



Event Registration

- Ability to register online for any free or cost-based event.
- Set up early and late registration dates.
- Track attendance.
- Print name tags.
- Link documents.
- Set up group sizes.
- Track revenue.
- Accepts Credit Card, Debit Card and e-Check payments.
- Free service.



Google Apps for Government, Work or Unlimited and Vault

- Web-based office applications.
- Email system.
- More storage than typical inbox.
- Voice and video chat.
- Document collaboration.
- Calendaring.
- Internal video sharing.
- Discounted price through SIPA



Salesforce.com

- Allows state and local governments to collaborate openly and seamlessly through a state-of-the-art cloud-based software.
- Discounted price through SIPA.



DocuSign

- Accurate and secure transactions.
- Authenticate signers to reduce risk.
- Streamline processes to eliminate excess expenses.
- Reprioritize time to provide more valued-added services

Docu *Sign*®

Verizon

- **Enterprise Cloud** – A managed computing platform that combines the power and flexibility of infrastructure-as-a-service with the expertise, and security.
- **Managed Hosting** – Housed in high security, power and control systems environments with the flexibility to meet varying compute demands of high performance applications.
- **Colocation** - Scalable service that offers the ability to upgrade space and connectivity as requirements evolve.



FirstNet – SIPA University

- In-depth, online training.
- Meet compliance requirements.
- Reduce risk.
- Gain additional knowledge and skills.
- Learn at your convenience.

FIRSTNET
LEARNING
BE SMART. BE SAFE.

SIPA Micro-Grants

- Any state or local government in Colorado can apply.
- Available for equipment, systems, services, project planning, implementation and human resources to help put more services online.
- Average grant amount is \$6,500.00
- 2010-2014: 112 grants totaling \$530,000 awarded.
- 6th annual program opens November 2016.



Mike Whatley

Chief Technology Officer

- Newest member of the SIPA team.
- Twenty years as an IT professional in the State of Colorado.
- Career dedicated to the Public Sector and a reputation for excellence.
- A really nice guy that is never grumpy.

Well Almost Never



eGovernment Services

- **eGovernment** (also known as **e-gov**, **Internet government**, **digital government**, **online government**)
- **Digital interactions** are services that citizens wish to conduct with government. Common services include:
 - License renewal
 - Motor vehicle registration and renewal
 - Payment transactions
- Two primary considerations for providing eGovernment services include:
 - Access
 - Security



Access to eGovernment

- Access to eGovernment is accomplished through direct connection (broadband) or mobile (wireless).
- Nearly 64% of Americans own smartphones (U.S. Smartphone Use in 2015, Pew Research Center).
- 40% of smartphone users have used their phone in the last year (2014) to look for government services or information.



Access to eGovernment

- Smartphone usage as the primary entry point to the Internet is prevalent with:
 - Younger adults are heavily dependent – 13%
 - Those with household incomes < \$30,000 – 13%
- These statistics would indicate that **eGovernment services and provisioning must account for access with a mobile device such as smartphone and/or tablets.**
- eGovernment has now also become Mobile Government due to access trends.



Security

- Governments have a responsibility.
- Data breaches can have significant financial and confidence impact to citizens.
- Technology solutions such as Software as a Service (e.g. Google, Facebook) and Cloud Computing are the standard today but are not always understood particularly from a security perspective.



Security

- FedRamp (Federal Risk and Authorization Management).
- This program uses NIST (National Institute of Standards and Technology) CyberSecurity Framework functions →
 1. Identify
 2. Protect
 3. Detect
 4. Respond
 5. Recover



Summary

Technology is a driver in changing how government interacts with citizens, businesses and other governments.

- 32% of local government professionals said they are currently using “cloud” solutions.
 - 10% plan to. (Center for Digital Government, Future of IT in State and Local Government).
- 95% of county economies have not returned to their pre-recession employment levels.
- Citizens have an expectation to interact digitally with government.



Contact Information

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Thank You!



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